

Patients' Participation Group Health Centre News at Dr. Singh & Partners Practice

Welcome to our newsletter. We do hope that you have found the previous editions useful and informative and we once again welcome your comments and views. Again this edition, our aim is to focus on salient areas of the healthcare services being provided to you by the Practice of Dr S Singh & Partners.

PARTNERS' PRACTICE NEWS

Retirement

The Practice announces the retirement of Dr Kirit Garala effective from 31 March 2015 after many years of dedicated service to the practice. We would like to wish him well in his future undertakings in his retirement.



Issue No: 5

Contact Details

Would all patients please remember to notify the practice of any changes in contact details, either name, address, telephone number. It is important that we hold accurate details on our clinical system at all times.

E-mail and Text Message Service.

If you would like to be notified with updates and reminders for appointments, please ask at reception for more details, completing the appropriate form.

You can also visit www.bedworthhealthcentregps.co.uk to complete this form.



Booking Appointments/Ordering Prescriptions Online

Please take advantage of this service we would urge as many of you as possible to take advantage of this option.

One of our members regularly attends the surgery to promote this availability and by accessing the online services wherever available the telephone system is freed thus enabling patients who need to have contact with the surgery via the telephone greater ease of access.

Please speak to a Receptionist for an application form.

Surgery Website

Please visit our surgery website, please tell us what you think? hopefully patients will find this more informative and easier to navigate.

For more information about the services provided by your practice either contact reception at the Health Centre or visit our website:

www.bedworthhealthcentregps.co.uk

Partners Changing Role

The Practice wishes to inform patients that Dr Sukhdev Singh and Dr Andrew Godfrey respectively will be working part-time from April 2015. Dr Singh will be working on a Wednesday and Thursday, while Dr Godfrey will be working on a Monday and Tuesday respectively until further notice.

Welcome to Dr Jake Cain

This is to announce that Dr Jake Cain who is currently working as one of our salaried GP's, will become one of our new partners with effect from 1st April 2015.

Left the Practice

We wish to announce that Dr Raana Syed has left the Practice in February 2015, due to family commitments. WE extend our appreciation for the work she has done here and wish her well for the future.

Impact of changes to Partnership Arrangement

Resulting from the changes in our Partnership Arrangements, we have had to re-visit our current appointment arrangements which we hope will offer greater flexibility .

Appointments

As mentioned we have changed our appointment system to enable patients far greater access to book on the day appointments and daily emergency appointments. We now have two doctors daily that offer this access along with the others offering routine, pre-bookable appointments.

Doctors and Staff Training

All our staff members have completed training and we are working on becoming a Dementia Friendly Practice.

We are working towards identifying patients needs and raising awareness for both patient and carer and sign-posting to the appropriate guidance and support, needed.



Out Of Area Registration

The practice now offers registration with our practice for people who may live out-side our boundary area.

This is for new patients only. Please enquire at reception for all the details on how to register for this service.

New Visibility Campaign - to raise the profile of Warwickshire Stop Smoking Service and encourage more smokers to quit a new campaign is starting which includes new branding (Quit4Good logo below) in a range of media, including posters, stickers, social media, which will flood the county over the next few months.

Please make an appointment with one of our smoking cessation nurses to help you Quit 4 Good!



