

# **CORONAVIRUS**

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## **IMPORTANT UPDATE**

# **Eye emergencies**

## **Specialist advice and guidance**

Please be advised that the process for eye emergencies has changed.

Instead of attending hospital straight away, please call our specialised telephone numbers:

**02476 964800 or 02476 964802 or 02476 964806**  
**(Monday to Friday 9am to 7pm)**  
**(Saturday, Sunday and Bank Holidays 9am to 12pm)**

**07823 535 863 (Out of hours)**

In the event of this number being unavailable out of hours, please try again or contact the on-call ophthalmologist via the switchboard on **024 7696 4000**.

You will be spoken to by an expert clinician who will give you specialist advice on the next steps to take.

This is not a walk-in service. Please only attend the Eye Outpatient department if you have phoned in advance and have been advised to attend.

We are pleased to inform you that GPs and Optometrists now have access to Telephone and Photo Advice & Guidance for Ophthalmology from University Hospitals Coventry and Warwickshire NHS Trust consultants using the software Consultant Connect