

## ChatHealth - new school nurse messaging service

Warwickshire School Health & Wellbeing Service and Warwickshire Young People's Substance Misuse Service have introduced a new way for young people to get advice and support about health related issues via a new nurse messaging service.



COMPASS  
MESSAGING SERVICE  
[INFORMATION FOR  
STAFF IN SCHOOLS](#)

**ChatHealth is an award-winning school nurse messaging service for young people aged 11-19 years, available Monday to Friday from 9am to 5pm.**

This service has been highly acclaimed by the Department of Health which encourages the use of mobile and social media to improve access to healthcare – particularly for young people. ChatHealth has been awarded an Innovation Challenge Prize from NHS England and multiple other awards for innovative use of communication in healthcare and improving patient experiences.

The aim is to further improve access to healthcare for young people and to continue improving the quality and safety of the services. Young people have helped develop the promotional material which we are using to advertise the service in schools. **The text number is 07507 331 525.**

Read our [information leaflet](#) to find out more about the service, outcomes, information on safety and frequently asked questions.

For more information please contact the School Health & Wellbeing Service on **03300 245 204.**

